

Following the completion of the capital works at Porthcawl Harbour and Marina and having gained knowledge from the initial operational period of 2 years, Bridgend County Borough Council has established a structure for facility and service management that will support the following objectives:-

- Compliance with the obligations placed on the Council to operate Porthcawl Harbour under the Mid Glamorgan County Council Act 1987.
- Supporting the ongoing development of the Harbour area and Marina, including any planned future investments.
- Ensuring that the assets are appropriately maintained and remain fit for purpose.
- Ensure that the business plan and financial performance of Porthcawl Marina meet agreed performance standards.
- Ensure that service users are engaged in reviewing levels of service and plans for the operation and improvement of facilities and services.

Based on these objectives the following structures and operating approaches are in place:

# A) HARBOUR BOARD (current-a process of transition is progressing)

requirements of Porthcawl Harbour/Marina advising the Council of identified issues and responsibilities and making recommendations

where appropriate.

**Chair** Corporate Director – Communities

**Membership** Group Manager – Prevention and Wellbeing

Team Leader- Regeneration Group Manager-Property

Corporate Health and Safety representative

Corporate finance representative

legal services representative (as required)

**Status of Board** Review of operational issues. To provide recommendations on

issues requiring corporate approval (e.g.pricing)

**Frequency of meetings** 2 meetings per annum (May and October)

## Area of Focus:

- To ensure compliance with the Mid Glamorgan County Council Act1987.
- To review financial performance and agree finalised annual accounts.
- To review and secure asset investment requirements.

- To review further investment proposals and impact on Harbour / Marina operations.
- To approve and monitor the business model and all aspects of performance.

# B) MARINA OPERATIONAL BOARD (current-transition in progress)

**Key Purpose**To ensure the safe and effective operation of the Marina facility

and advise the Harbour Board on matters of importance.

**Chair** Group Manager – Prevention and Wellbeing

Membership Harbour Master

Team Leader – Regeneration Stakeholder Group Representative

Corporate health and safety representative

Other co- opted members by arrangement (e.g. RNLI)

**Status of Board** To make recommendations to harbour board

**Frequency of meetings** 4 per annum (May, September, January, March)

#### **Areas of Focus**

- To review the operation of the systems and procedures in place at the Marina.
- To receive the views and issues of berth holders as presented by stakeholders.
- To review incidents and accidents and the management of risk at the Marina and its usage.
- To identify opportunities for improvement of services and business development within the Marina.
- To review systems of promotion and communication relating to Marina services and activities.

## C) MARINA STAKEHOLDER GROUP

**Key Purpose**To operate as a consultative group that will support the Council to

operate the Marina in an efficient and effective manner and

improve customer service.

**Chair** Stakeholder group representative

Membership All berth holders

Commercial operators

Porthcawl Harbour Boating Club

**Status of Group** Stakeholder engagement

Frequency of meetings 2 per annum (April, August)

## **Areas of Focus**

 To review Marina operations and to work in partnership with BCBC to identify improvements.

- To improve communication between Bridgend County Borough Council and berth holders / partner organisations.
- To work as partners to raise the profile of the Marina and improve quality of experience for both berth holders and visitors.
- To identify opportunities for enhancing facilities, services, activities and events.

# PORTHCAWL HARBOUR INDICATIVE ANNUAL MEETING SCHEDULE

APRIL			Stakeholders Group
MAY	Harbour Board	Operational Board	
JUNE			
JULY			
AUGUST			Stakeholder Group
SEPTEMBER 2016		Operational Board	
OCTOBER 2016	Harbour Board		
NOVEMBER 2016			
DECEMBER 2016			
JANUARY 2017		Operational Board	
FEBRUARY 2017			
MARCH 2017		Operational Board	